

MEd008-Quality Improvement and Culture of Safety-AN

1. Question Bank 1

Q1.1 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

What is a culture of safety?

- A place where errors never occur
- A place where errors are always caught
- A place where all staff can talk freely about safety problems without fear
- A place where all staff feel comfortable reporting errors only if they're guaranteed anonymity

Submit >

Correct	Choice
	A place where errors never occur
	A place where errors are always caught
X	A place where all staff can talk freely about safety problems without fear
	A place where all staff feel comfortable reporting errors only if they're guaranteed anonymity

Q1.2 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

Why is psychological safety a crucial component of a culture of safety?

- Without it, people won't be interested in improvement of work.
- It allows people to remove unsafe members of the team quickly.
- Without it, patients will not follow their doctors' advice.
- It allows people to learn from mistakes, reducing the chances of further errors.

Submit >

Correct	Choice
	Without it, people won't be interested in improvement of work.
	It allows people to remove unsafe members of the team quickly.
	Without it, patients will not follow their doctors' advice.
X	It allows people to learn from mistakes, reducing the chances of further errors.

Q1.3 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

Sidra is undergoing a large recruitment effort. During an onboarding for new employees, a senior leader stands up and says, "We expect that the same rules apply to everyone on the unit, regardless of position." Which aspect of culture of safety does this unit seem to value?

- Policy & Procedure
- Fairness
- Transparency
- None of the above

Submit >

Correct	Choice
	Policy & Procedure
X	Fairness
	Transparency
	None of the above

Q1.4 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

The Model for Improvement begins with three questions designed to clarify which of the following concepts?

- Plan, Do, Act
- Mission, Goal, Strategy
- Aims, Measures, Changes
- Will, Ideas, Execution

Submit >

Correct	Choice
	Plan, Do, Act
	Mission, Goal, Strategy
X	Aims, Measures, Changes
	Will, Ideas, Execution

Q1.5 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

Which document outlines Sidra's approach to building a culture of safety and encouraging continuous improvement ?

- Operations Plan
- Financial Plan
- Quality Plan
- Business Plan

Submit >

Correct	Choice
	Operations Plan
	Financial Plan
X	Quality Plan
	Business Plan

Q1.6 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

In a departmental meeting to discuss new hospital procedures developed by senior staff, Sara identifies an error that could potentially cause unsafe situations for patients. She shares her concern and her manager praises her for speaking up. Her manager has demonstrated what aspect of a culture of safety?

- Policy & Procedure
- Fairness
- Transparency
- Active Leadership

Submit >

Correct	Choice
	Policy & Procedure
	Fairness
	Transparency
X	Active Leadership

Q1.7 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

What is the best way to find Sidra's Accreditation & Quality Plans?

- Looking on the Sidra portal
- Accessing the shared folders
- By asking your line manager
- Finding your departmental notice board

Submit >

Correct	Choice
X	Looking on the Sidra portal
	Accessing the shared folders
	By asking your line manager
	Finding your departmental notice board

Q1.8 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

PDSA stands for:

- Plan, Deliver, Survey, Act
- Plan, Do, Study, Act
- Project, Do, Study, Analyze
- Plan, Do, Survey, Analyze

Submit >

Correct	Choice
	Plan, Deliver, Survey, Act
X	Plan, Do, Study, Act
	Project, Do, Study, Analyze
	Plan, Do, Survey, Analyze

Q1.9 True/False

(True/False, 10 points, 1 attempt permitted)

Question

The PDSA Model for Improvement is a tool relevant for medical professionals only?

True

False

Submit >

Correct	Choice
	True
X	False

Q1.10 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

What are some of the characteristics of a culture of safety?

- Deference to expertise, transparency, and emotional intelligence
- Fairness, equitable pay, and emotional intelligence
- Deference to expertise, equitable pay, and psychological safety
- Fairness, transparency, and psychological safety

Submit >

Correct	Choice
	Deference to expertise, transparency, and emotional intelligence
	Fairness, equitable pay, and emotional intelligence
	Deference to expertise, equitable pay, and psychological safety
X	Fairness, transparency, and psychological safety

Q1.11 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

Which of the following is **NOT** a component of the Model of Improvement?

- Study
- Aim
- Discuss
- Measures

Submit >

Correct	Choice
	Study
	Aim
X	Discuss
	Measures

Q1.12 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Question

At Sidra we are focused on attaining full accreditation status with:

- International Board of Accreditation Standards
- International Medical Board
- Joint Commission International
- Society for Healthy Kids

Submit >

Correct	Choice
	International Board of Accreditation Standards
	International Medical Board
X	Joint Commission International
	Society for Healthy Kids