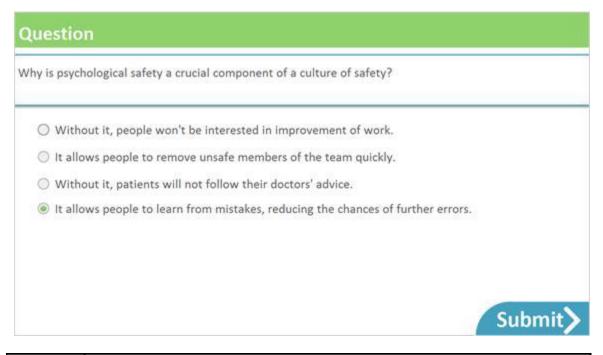
MEd008-Quality Improvement and Culture of Safety-AN

1. Question Bank 1

Q1.1 Multiple Choice

Correct	Choice	
	A place where errors never occur	
	A place where errors are always caught	
х	A place where all staff can talk freely about safety problems without fear	
	A place where all staff feel comfortable reporting errors only if they're guaranteed anonymity	

Q1.2 Multiple Choice



Correct	Choice	
	Without it, people won't be interested in improvement of work.	
	It allows people to remove unsafe members of the team quickly.	
	Without it, patients will not follow their doctors' advice.	
х	It allows people to learn from mistakes, reducing the chances of further errors.	

Q1.3 Multiple Choice

Question	
idra is undergoing a large recruitment effort. During an onboarding for tands up and says, "We expect that the same rules apply to everyone o Which aspect of culture of safety does this unit seem to value?	
O Policy & Procedure	
Fairness	
Transparency	
None of the above	
	Submit

Correct	Choice
	Policy & Procedure
х	Fairness
	Transparency
	None of the above

Q1.4 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Mission, Goal, Strategy

Will, Ideas, Execution

Aims, Measures, Changes

Х

Questio	n
The Model fo concepts?	or Improvement begins with three questions designed to clarify which of the following
MissioAims,	Do, Act n, Goal, Strategy Measures, Changes deas, Execution
Correct	Choice
	Plan, Do, Act

Q1.5 Multiple Choice

Which document outlines Sidra's approach to building a culture o improvement ?	f safety and encouraging continuous
Operations Plan	
S Financial Plan	
Quality Plan	
O Business Plan	
	Submit

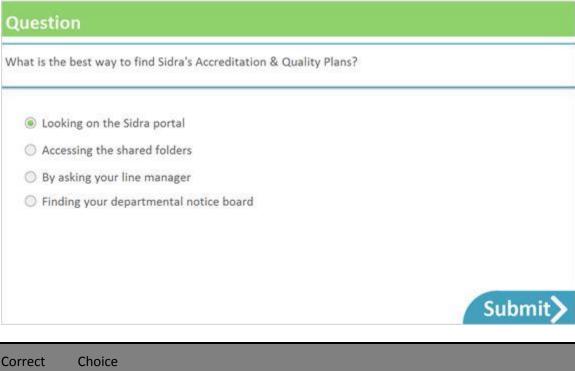
Correct	Choice
	Operations Plan
	Financial Plan
х	Quality Plan
	Business Plan

Q1.6 Multiple Choice

Question
In a departmental meeting to discuss new hospital procedures developed by senior staff, Sara identifies an error that could potentially cause unsafe situations for patients. She shares her concern and her manager praises her for speaking up. Her manager has demonstrated what aspect of a culture of safety?
O Policy & Procedure
 Fairness Transparency
Active Leadership
Submit

Correct	Choice
	Policy & Procedure
	Fairness
	Transparency
х	Active Leadership

Q1.7 Multiple Choice



Correct	Choice
х	Looking on the Sidra portal
	Accessing the shared folders
	By asking your line manager
	Finding your departmental notice board

Q1.8 Multiple Choice

(Multiple Choice, 10 points, 1 attempt permitted)

Questi	on	li internet de la companya de la com
PDSA stan	ds for:	
	n, Deliver, Survey, Act	
	n, Do, Study, Act	
Project, Do, Study, Analyze		
		Submit
Correct	Choice	
	Plan, Deliver, Survey, Act	
х	Plan, Do, Study, Act	

Plan, Do, Study, Act

Project, Do, Study, Analyze

Plan, Do, Survey, Analyze

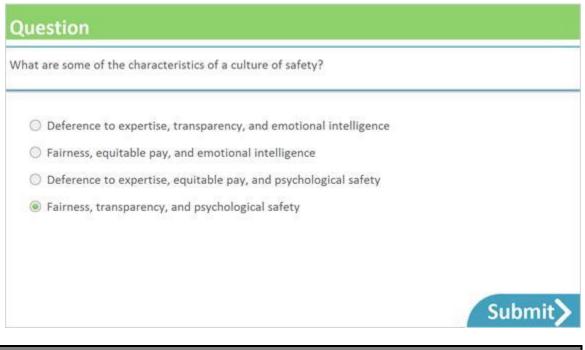
Q1.9 True/False

(True/False, 10 points, 1 attempt permitted)

Question	
The PDSA Model for Improvement is a tool relevant for medical professionals only?	
◎ True	
False	
	Submit
Correct Choice	

conect	
	True
Х	False

Q1.10 Multiple Choice



Correct	Choice
	Deference to expertise, transparency, and emotional intelligence
	Fairness, equitable pay, and emotional intelligence
	Deference to expertise, equitable pay, and psychological safety
х	Fairness, transparency, and psychological safety

Q1.11 Multiple Choice

Question	
Which of the following is NOT a component of the Model of Improvement?	
Study	
Aim	
Discuss	
O Measures	
	Submit
	Submit

Correct	Choice
	Study
	Aim
х	Discuss
	Measures

Q1.12 Multiple Choice

Question	
At Sidra we are focused on attaining full accreditation status with:	
International Board of Accreditation Standards	
International Medical Board	
Ioint Commission International	
Society for Healthy Kids	
	Submit
	Submit

Correct	Choice
	International Board of Accreditation Standards
	International Medical Board
х	Joint Commission International
	Society for Healthy Kids